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| Number | Task | Priority | Notes |
| 7 | Total score should be the average of all surveys – not the total. So if we have two surveys scoring 5,6,7 and 10,10,10, the total score should be the average of 18 and 30 = 24. At the moment it is showing 48. | 1 | Think this is now ok - need more testing |
| 18 | Detail reports missing data. I ran a report for the current month but it only showed one call when many more test calls have been made | 1 | Still only able to see one score in the detail reports. DK |
| 13 | Wallboard screens need tidying up – for all types, there should just be a heading, tickertape and then the data – as big as possible. Let me know if you need screenshots | 2 | Wallboards now much bigger, and working fine. DK |
| 15 | Data reports need correcting Data reports should be summarised reports that show numerical information over time. For example, if there were 76 surveys completed in a day, we would have a detail report showing every call – but the data report would show a summary. Note: in data reports, detail components need to be shown as a count – eg Transcriptions will show the number of calls that have a transcription. Data reports should also allow drill down to the detail report that makes up the data report. Need to add a column showing number of surveys as standard. (See Test1011C for example) | 2 | Broken down by days now, but is still displaying like a detail report as it’s showing each call not a summary. DK |
| 20 | Dates selected not showing in the title of the report – eg 1st August – 14th October or Last Month | 2 | Dates still not present in reports. DK |
| 23 | Need reports to be defined by question score. So if we have Q1 between 1 and 5, I want to be able to show the number of surveys that have scored each of the questions. One way of doing this will be to add a question box into the Reference field as well – so that if the customer chooses reference Question, and then Numerical Question 1, the system will show the totals for each score | 2 | Unsure about this can we go over this – or could you take a look? |
| 2 | When setting up a user, the email doesn’t let the person know what their username is and it should as it will save time and also save them from having to chase us or their admin for the username. | 3 | This has been added |
| 6 | Y-Axis midpoint not moving the Y axis | 3 | Not working. DK |
| 11 | The Outpiut Requirements = email functionality is not working and also there should be a repetitive time to send the emails – as per the original spec. Daily, weekly, monthly. Can we add this at some stage please? | 3 | Currently showing just the option to send. And have yet to receive a email. DK |
| 17 | Show the data reports on wallboards as tables | 3 | No option to display in wallboards. DK |
| 24 | Allowing data and detail reports to be sorted by clicking on columns | 3 | Option not present. DK |
| 19 | Custom Dates not working. I ran a report for August to current date and nothing was shown - now showing incorrect data. (See report Test1011B) | 4 | This wasn’t working when I tested it. DK |
| 21 | The display box should be defaulted to on-screen. It just shows as ‘select’ | 5 | Now shows on screen as default. DK |
| 22 | Checkboxes not appearing on the reports screen (see screenshot). Also icons not appearing properly and X to go back from a screen have not appeared - although functionality still there - see reports table and expanded dashboard quadrant for examples (should be X in top right hand corner) | 1 | Now showing fine. DK |
| 23 | Report Headings make no sense (see report Test1011A) - should be total score not Q1 score. | 2 | Is now total score for Sam Robers. DK |
| 24 | Averages should be showing as max one decimal place. | 4 | In a detail report the average total score was ‘23.5000’ Unsure if this is what it should be? Should it not be 2.5 or 2.2? |